



SPD 522 Interpersonal Skills 3 Credits/4 CEUs

Faculty	Rev. Claudell County M.A., C.A.G.S (Certificate in Advanced Graduate Studies in Organizational Leadership)
Office Hours	TBA in class
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E-Mail	county46@unityonline.org for inquiries Claudell.county46@gmail.com for assignments
Required Texts	Boers, Arthur Paul. <i>Never Call Them Jerks: Healthy Responses to Difficult Behavior</i> . Herndon VA: Alban Institute Press. 1999. ISBN 1-56699-218-4 McKay, Matthew, Martha Davis, & Patrick Fanning. <i>Messages: The Communication Skills Book</i> . 3 rd edition, Oakland, CA: New Harbinger Publications, Inc. 2009. ISBN 978-1-57224-592-1
Other Required Reading	Students will create a workbook from downloads, reflections, and handouts from recommended reading list.
Recommended Reading	TBA

Course Description: This is a course in understanding, serving, and working with others. It will examine the importance of developing relationships that are spiritually and psychologically healthy. It offers methods and tools for expanding these relationships. The impact on ministries of diverse issues of race, gender, generations, capabilities, and imbedded cultures are explored. Self-management in relationships will draw upon tools such as: conflict management, compassionate communication, and self-coaching are some of the skills that are taught as we learn the dynamics of community building.

Learning Objectives:

Upon completion of this course, students will be able to:

1. Demonstrate successful use of empathy and compassionate communication skills.
2. Apply material in simulated difficult church situations for resolution.
3. Develop a plan for continuous growth in interpersonal skills.
4. Recognize own embedded communication pattern and learn alternative healthy pattern of communication.